

PRIVACY POLICY

Enhesa is an EHS Regulatory Compliance Assurance tool & services provider. As a data controller, Enhesa appreciates your visit and interest in our company, products, and services. We value the importance of protecting your privacy and personal data. To ensure transparency and security, our privacy statement as set forth below will inform you about the nature, scope, and purpose of the personal data processed by us.

Please note that if your company enlists Enhesa's services, your company and Enhesa may enter into a separate agreement that will govern the processing of all information and data collected by Enhesa in connection with the service, including some data collected through our websites. Such agreement takes precedence over any conflicting provision in this Privacy Policy.

We reserve the right to update this Privacy Policy at any time without prior notice. We will process data in accordance to the Privacy Policy that you have consented to at the time of your consent. Upon a change in policy, we will alert you with a conspicuous website banner notice; your continued use of the website and/or its services will constitute your consent to the updated policy. Use the "Last Updated" date in this policy to determine when it was last changed.

1. Purposes of the data processing

Enhesa may collect and process your personal data to:

- Provide you with the services that you seek from our websites;
- Improve our websites and services;
- Ensure the security of our websites;
- Better market relevant content generally, using anonymous or pseudonymised personal data;

And, if you have additionally consented to it, market to you specifically, such as through e-mail remarketing and web retargeting.

Beyond these purposes, we process your data only if you have granted express consent for its stated purposes.

2. Categories of personal data

Personal data means any information relating to an identified or identifiable natural person. Enhesa collects, processes, or uses the following personal data, if you provide it to us:

- Name, e-mail, phone, address, job title, company, products of Enhesa in use,
- Other data that you have provided while contacting us, especially using the contact, download, or signup forms on our website, data that you have sent to us through an online survey, support ticket, or job application.
- For marketing purposes and to improve our websites and services, we also collect data sent by your web browser, e.g., information about your browser, your IP address, and your operating system.



3. Data recipients

We do not sell or rent your personal information to third-parties. We do not share your personal information, except as provided in this Privacy Policy.

We use third-party data processors to process personal data on our behalf. Such service providers support Enhesa, especially relating to hosting and operating the websites, marketing, analytics, improving the websites, and sending e-mail newsletters. These processors may be located outside the European Union.

Our websites may also include social media features (e.g., share or like buttons). Such features are provided by third-party social media platforms such as LinkedIn, Twitter, or Facebook. Where data is collected this way, its processing is governed by the privacy policy of the respective social media platforms.

Our content may link to third party websites to provide relevant references. We are not responsible for such external content, which may contain separate privacy policies and data processing disclosures.

We may disclose your personal information if required by law, regulation, or other legal subpoena or warrant. We may also disclose your personal information to a regulatory or law enforcement agency if we believe it to be necessary to protect the rights, property, or personal safety of Enhesa, its customers or any third party.

4. E-mail communications

If you have given us your e-mail for purposes of communication or promotion, we will use your data to contact you or send promotional e-mails relating to your interests. You may revoke your consent to being contacted by e-mail for promotional purposes any time, by clicking on an unsubscribe link on any of our emails.

Further, with your consent, we may make use of e-mail tracking technology to obtain data on if you open an e-mail or if you click on links in an e-mail. This data will be used only in automated ways to help improve future marketing messaging and/or to prioritise follow ups based on perceived communications relevance. Without your consent, we will not make use of personal data unique to you, such as your IP address, your device and browser information, or the time and number of times you open an e-mail or click on a link.

5. Technical and organizational data protection

Enhesa implements commercially reasonable technical and organisational measures to protect your personal data against abuse and loss. We store such data in secure environments. We provide training to our employees on data protection best practices and require them to enter into a confidentiality agreement.

While we use all reasonable efforts to protect your personal information, we cannot guarantee the absolute security of your data submitted through our websites.



6. Rights and contact info

Upon request, our Data Protection Officer will provide you with information as to whether and what personal data we store in relation to you. Should your personal data be incorrect, you may have it rectified. You may also revoke your consent to use your personal data in the future, in whole or in parts, or request deletion of your personal data.

Please feel free to direct such requests, or other questions and comments regarding this privacy statement or the privacy practices of Enhesa to our Data Protection Officer:

Enhesa NV

Louise Center Building

Avenue Louise 287, 1050 Brussels

Belgium

Email: privacy@enhesa.com

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