

General Data Protection Regulation (GDPR) Information

Introduction

RegScan, Inc. (RegScan) provides cloud-based subscription service to help businesses comply and monitor regulatory information across the globe. Often, these services entail that RegScan servers receive and store “personal data” as defined in EU data protection laws.

RegScan customers may use RegScan’s services to access content published and provided to customers by RegScan. The nature of RegScan’s service to our customers does not typically result in manipulation and/or transmission of personal. RegScan provides the cloud-based service platform for businesses to research on, but RegScan does not control how its service is used specifically, thus there are a wide range of usage scenarios and ways that personal data may be processed on top of the RegScan service.

EU Data Processing laws

Although RegScan, Inc. is a US based company, RegScan takes EU Data Processing laws seriously. RegScan complies with EU Data Processing laws, including:

- as of 18 May 2017 the Data Protection Directive
- as from 25 May 2018 replaced by the GDPR

Processing operations and role

In relation to EU privacy laws, RegScan categorizes personal data into two categories:

1. In most application cases, RegScan merely stores, transmits or manages data for its customers at the direction of the customers. In these respects, RegScan is simply a processor of customer data.
2. RegScan collects and stores detailed contact information, payment information, communication records, and other information for the purposes of billing, providing services, verifying the identity of customers over the telephone, marketing, and more. In these respects, RegScan is a controller of its own customer data. For customer data that RegScan stores for the purposes of account management, RegScan will comply with its [Privacy Policy](#), as posted online.

Roles and Responsibilities

- Access: Customer manages who has access to systems;

- Storage: Customer decides what to store and where; RegScan provides environment where the data is stored
- Transmission: Customer makes content available on the internet; RegScan provides network connectivity for this content to be accessed remotely by users
- Security: RegScan implements standard up-to-date security measures to secure the environment and connections; RegScan can deliver additional and/or alternative measures upon customer's request Customer decides what security measures are implemented within the environment and what passwords are used to protect it; RegScan can provide assistance in this regard
- Disclosure: RegScan will not disclose unless required by law or a binding judicial order
- Compliance with other elements of data protection laws, such as data subject rights, data breaches, data protection impact assessment, prior consultation: RegScan can provide assistance upon customer's request

Applicability of GDPR

The GDPR applies to RegScan's processing activities for its customers if:

- The customer uses RegScan's services in the context of its activities of its establishments in the EU;
- The customer uses RegScan's services for:
 - Transmitting content to or of customer's users in the EU; or
 - Monitoring the behavior of customer's users in the EU

In this respect, we request our customers to inform us when they intend to use our services in the context of any EU establishment or if they otherwise feel that the GDPR is applicable to the processing of their data (cat. 1).

Note that for the personal data we process for our own purposes (cat. 2) and for which we would be the controller, the GDPR only applies to the extent that:

- The processing relates to:
 - Transmitting content or services directly to customer's users in the EU; or
 - The monitoring of behavior of customer's users in the EU.

GDPR compliance

To ensure GDPR compliance RegScan undertakes the following:

- RegScan is EU-US [Privacy Shield certified](#)

- RegScan implements up-to-date security measures, performs regular audits, and is willing to implement additional measures upon customer's request.
- In areas applicable to GDPR, RegScan offers its customers assistance in relation to security, data subject rights, data breaches, data protection impact assessment, prior consultation and other elements of the GDPR.